



Crime Victim Services

Victim Compensation Program
Victim Assistance Program

**Annual Report
2004**

ARIZONA CRIMINAL JUSTICE COMMISSION



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Arizona Criminal Justice Commission

Crime Victim Services Program

FY 2004 Annual Report (July 1, 2003 - June 30, 2004)

Executive Summary

In 1986, the Arizona State Legislature created the Crime Victim Compensation and Assistance Fund under A.R.S. § 41-2407 and directed the Arizona Criminal Justice Commission (ACJC) to administer the fund pursuant to A.R.S. § 41-2405. The Commission created two programs for distributing the fund monies: 1) the Crime Victim Compensation Program; and 2) the Crime Victim Assistance Program. ACJC staff provides grant monitoring, reporting, and program oversight and conducts financial and program reviews of agencies that receive crime victim funding. This report describes the activity for both these programs during FY 2004.

ACJC's Victim Services Program granted out \$5,155,300 in FY 2004. Of this amount \$4,255,300 was allocated to Arizona's 15 counties for the Crime Victim Compensation Program. The remaining \$900,000 was allocated to government and non-profit victim service providers through the Victim Assistance Program to assist victims of crime. State funding comprised \$3,850,000 of the total allocated while federal funding totaled \$1,305,000.

Table E1 on page 4 displays the distribution of FY 2004 funds for each project by geographic area. State and federal funding allocations for the Compensation Program and the Victim Assistance Program are shown by program in each county. In addition, the table includes the Uniform Crime Report and population data used to allocate victim assistance and compensation monies. Maricopa County received the largest share of victim service funding at \$2,789,527, while Greenlee County received the smallest share at \$28,481.

Table E2 on page 5 provides a comparison of the total number of victims served by the Victim Compensation and Victim Assistance Programs in each county. In FY 2004, ACJC Victim Service programs served a total of 30,219 victims of crime. Of this amount, 28,844 victims were served by victim service providers using ACJC funding under the Victim Assistance Program and 1,375 victims received direct compensation under the Victim Compensation Program. The number of victims served in FY 2004 ranged from 132 in Greenlee County to 11,346 in Maricopa County.

This report contains detailed information on program revenues, expenditures and program activity for all grant funded programs under ACJC's Crime Victim Services Program.

We gratefully acknowledge the dedicated leadership of Mayor Jim Boles for his work as chairman of the Crime Victims Committee. Through his common sense approach to issues, Mayor Boles helped create policies strengthening and expanding the Victim Compensation Program and Victim Assistance Program. Under his legacy, assistance will be provided to thousands of victims of crime in Arizona each year.

Crime Victim Compensation Program

The purpose of the Crime Victim Compensation Program is to assist innocent crime victims in Arizona with out-of-pocket expenses for crime-related medical treatment, mental health counseling, funerals, and wage loss. Traditionally, funding to support the program mainly has come from two sources: 1) state appropriations from penalty assessments on criminal and civil fines; and 2) a federal grant from the Victims of Crime Act of 1984. In FY 2004, the program was not appropriated any general fund monies. The total funding available for the Crime Victim Compensation Program was \$4,374,000. County programs were allocated \$4,255,300, ACJC retained \$68,700 in federal funds to administer the program, and \$50,000 was held in reserve for emergency distribution per program rule.

Statewide, 1,785 victim compensation claims were received by county programs in FY 2004. Of this amount 1,375 claims were approved for awards, 327 claims were denied, and the statewide processing time was seven weeks from receipt of application to the first claim payment. Victims were awarded \$2,952,852 in FY 2004 with an average payment of \$2,148. The majority of the victims were Caucasian (50%), female (57%) and between the ages of 18 and 64 years (66%). Nearly half of the payments to victims were for medical expenses totaling \$1,333,651. Assault topped the list of crimes causing victims to access the program (approximately 43%), costing \$1,259,618; incidents of domestic violence represented \$369,620 in expenditures.

Crime Victim Assistance Program

The purpose of the Crime Victim Assistance Program is to provide grant funding to government agencies and private non-profit organizations to support delivery of direct services to crime victims. Though the Arizona Criminal Justice Commission does not provide direct services to victims of crime, it does establish program rules for the administration of the program and staff provides oversight on the use of grant monies. It should be noted that under Arizona Revised Statute §41-2407, no more than 50% of the monies distributed for victim assistance is allowed to be allocated to the governmental agencies or public officers represented on the Commission. Funding for the Crime Victim Assistance Program comes from community supervision fees collected by the Arizona Department of Corrections. Since the program's inception in 1988, the Commission has awarded over \$9 million dollars to grantees to support crime victim assistance in Arizona.

Sixty-one organizations submitted grant applications for the FY 2004 grant cycle, requesting a total of \$2,613,131 in funding, which was more than double the amount available. Through a competitive process, the Commission awarded \$900,000 to 46 organizations. Slightly more than half of the grantees were multiple service providers. There were 30 positions funded by program monies, of which 48% were for victim advocates. Programs utilized 2,795 volunteers working 165,371 hours and grant-funded employees attended 199 training sessions.

During FY 2004, the 46 Crime Victim Assistance Program grantees provided 391,696 victim services to 28,844 crime victims in Arizona. Domestic violence accounted for nearly 40% of those accessing services. The majority of the victims were Caucasian (48%), female (59%) and between the ages of 18 and 64 years (60%). Notification services accounted for the highest percentage of services provided at approximately 33% of total services. On average, the program spent about \$31 on each victim served in FY 2004. In addition, 96% of the victims served were provided information or help with crime victim compensation.

Table E1

FY 2004 Crime Victim Services Funding by Geographic Area														
COUNTY/AGENCY	UCR Data ^{1/}	% OF UCR	Population Data ^{2/}	% OF POP	Victim Compensation Program			Victim Assistance Program			Victim Services Program Totals			
					State Funding	Federal Funding	Total	CJ Government	Other Gov't & Non-Profits	Total		% of FY04 Awards		
APACHE	752	0.22%	69,880	1.31%	\$ 48,386	\$ 17,901	\$ 66,287			\$ 19,584	2.18%	\$ 85,871		
APACHE COUNTY ATTORNEY'S OFFICE									\$ 19,584	19,584				
COCHISE	5,180	1.50%	121,435	2.28%	\$ 75,230	\$ 30,297	\$ 105,527			\$ 19,584	2.18%	\$ 125,111		
COCHISE COUNTY ATTORNEY'S OFFICE									\$ 19,584					
COCONINO^{3/}	7,896	2.28%	122,770	2.31%	\$ 75,925	\$ 30,618	\$ 106,543			\$ 43,940	4.88%	\$ 150,483		
NORTHLAND FAMILY HELP CENTER TUBA CITY FOR FAMILY HARMONY V/W SERVICES OF COCONINO COUNTY									\$ 10,000 \$ 10,000 \$ 23,940					
GILA	2,373	0.68%	52,420	0.99%	\$ 39,294	\$ 13,703	\$ 52,997			\$ 29,084	3.23%	\$ 82,081		
GILA COUNTY ATTORNEY'S OFFICE TIME OUT									\$ 19,584 \$ 9,500					
GRAHAM	875	0.25%	34,065	0.64%	\$ 29,737	\$ 9,290	\$ 39,027			\$ 29,084	3.23%	\$ 68,111		
GRAHAM COUNTY ATTORNEY'S OFFICE MT. GRAHAM SAFEHOUSE									\$ 19,584 \$ 9,500					
GREENLEE	90	0.03%	8,590	0.16%	\$ 16,473	\$ 3,165	\$ 19,638			\$ 8,843	0.98%	\$ 28,481		
GREENLEE COUNTY ATTORNEY'S OFFICE									\$ 8,843					
LA PAZ	862	0.25%	19,935	0.37%	\$ 22,380	\$ 5,893	\$ 28,273			\$ 17,422	1.94%	\$ 45,695		
COLORADO RIVER REGIONAL CRISIS SHELTER LA PAZ COUNTY ATTORNEY'S OFFICE									\$ 12,672 \$ 4,750					
MARICOPA	218,300	63.01%	3,192,125	60.00%	\$ 1,674,097	\$ 768,581	\$ 2,442,678			\$ 346,849	38.54%	\$ 2,789,527		
CENTRO DE AMISTAD CHICANOS POR LA CAUSA CHILDREN'S ADVOCACY CENTER CHRYSALIS SHELTER FOR VICTIMS OF DV GLENDALE POLICE DEPARTMENT MARICOPA COUNTY ATTORNEY'S OFFICE MESA CITY PROSECUTOR'S OFFICE PHOENIX CITY FIRE DEPT PHOENIX CITY PROSECUTOR'S OFFICE PREHAB OF ARIZONA - AUTUMN HOUSE PREHAB OF ARIZONA - FAITH HOUSE SOJOURNER CENTER SURPRISE POLICE DEPARTMENT TEMPE CITY SOCIAL SERVICES-CARE 7 WEST VALLEY CHILD CRISIS CENTER									\$ 14,250 \$ 22,680 \$ 20,800 \$ 10,000 \$ 7,400 \$ 103,680 \$ 30,400 \$ 12,601 \$ 15,200 \$ 30,400 \$ 19,000 \$ 22,582 \$ 14,011 \$ 15,295 \$ 8,550					
MOHAVE	8,246	2.38%	161,580	3.04%	\$ 96,133	\$ 39,949	\$ 136,082			\$ 52,114	5.79%	\$ 188,196		
BULLHEAD CITY ATTORNEY'S OFFICE KINGMAN AID TO ABUSED PEOPLE MOHAVE COUNTY ATTORNEY'S OFFICE SOCIAL SVS INTERAGENCY COUNCIL OF LHC									\$ 10,570 \$ 7,600 \$ 17,794 \$ 16,150					
NAVAJO	3,376	0.97%	99,780	1.88%	\$ 63,954	\$ 25,090	\$ 89,044			\$ 29,084	3.23%	\$ 118,128		
NAVAJO COUNTY ATTORNEY'S OFFICE WHITE MOUNTAIN SAFE HOUSE									\$ 19,584 \$ 9,500					
PIMA	73,760	21.29%	870,610	16.37%	\$ 465,315	\$ 220,069	\$ 685,384			\$ 161,925	17.99%	\$ 847,309		
BREWSTER CENTER HOMICIDE SURVIVORS PIMA COUNTY ATTORNEY'S OFFICE SO AZ CENTER AGAINST SEXUAL ASSAULT TUCSON CTR FOR W/C - CRISIS INTERV COUNS WINGSPAN									\$ 23,750 \$ 18,525 \$ 64,896 \$ 9,500 \$ 23,750 \$ 21,504					
PINAL	9,329	2.69%	186,795	3.51%	\$ 109,262	\$ 46,011	\$ 155,273			\$ 29,787	3.31%	\$ 185,060		
CASA GRANDE CITY ATTORNEY'S OFFICE PINAL COUNTY ATTORNEY'S OFFICE									\$ 10,203 \$ 19,584					
SANTA CRUZ	1,330	0.38%	39,325	0.74%	\$ 32,476	\$ 10,555	\$ 43,031			\$ 12,672	1.41%	\$ 55,703		
SANTA CRUZ COUNTY ATTORNEY'S OFFICE									\$ 12,672					
YAVAPAI	8,358	2.41%	175,305	3.30%	\$ 103,279	\$ 43,340	\$ 146,619			\$ 29,084	3.23%	\$ 175,703		
VERDE VALLEY SANCTUARY YAVAPAI COUNTY ATTORNEY'S OFFICE									\$ 9,500 \$ 19,584					
YUMA	5,720	1.65%	165,280	3.11%	\$ 98,059	\$ 40,838	\$ 138,897			\$ 19,584	2.18%	\$ 158,481		
YUMA COUNTY ATTORNEY'S OFFICE									\$ 19,584					
STATEWIDE					\$ -	\$ -	\$ -			\$ 51,360	5.71%	\$ 51,360		
ARIZONA ATTORNEY GENERAL'S OFFICE									\$ 51,360					
TOTAL	346,447	100%	5,319,895	100%	\$ 2,950,000	\$ 1,305,300	\$ 4,255,300			\$ 450,000	\$ 450,000	\$ 900,000	100.00%	\$ 5,155,300

1/ UCR Source: AZ DPS Crime in Arizona 2001

2/ Population Source: Population Statistics Unit, Research Administration, DES

3/ In Coconino County, the Victim Compensation Program is administered by Victim Witness Services of Coconino County through a contract with the County.

Table E2

FY 2004 Crime Victims Served by Geographic Area			
COUNTY/AGENCY	Compensation Victims Served	Assistance Victims Served	Total Victims Served
APACHE			215
APACHE COUNTY ATTORNEY'S OFFICE	23	192	
COCHISE			240
COCHISE COUNTY ATTORNEY'S OFFICE	35	205	
COCONINO			1,059
NORTHLAND FAMILY HELP CENTER TUBA CITY FOR FAMILY HARMONY V/W SERVICES OF COCONINO COUNTY	76	N/A 81 902	
GILA			621
GILA COUNTY ATTORNEY'S OFFICE TIME OUT	7	593 21	
GRAHAM			496
GRAHAM COUNTY ATTORNEY'S OFFICE MT. GRAHAM SAFEHOUSE	19	352 125	
GREENLEE			132
GREENLEE COUNTY ATTORNEY'S OFFICE	4	128	
LA PAZ			323
COLORADO RIVER REGIONAL CRISIS SHELTER LA PAZ COUNTY ATTORNEY'S OFFICE	4	222 97	
MARICOPA			11,346
CENTRO DE AMISTAD CHICANOS POR LA CAUSA CHILDRENS ADVOCACY CENTER CHRYSALIS SHELTER FOR VICTIMS OF DV GLENDALE POLICE DEPARTMENT MARICOPA COUNTY ATTORNEY'S OFFICE MESA CITY PROSECUTORS OFFICE PHOENIX CITY FIRE DEPT PHOENIX CITY PROSECUTOR'S OFFICE PREHAB OF ARIZONA - AUTUMN HOUSE PREHAB OF ARIZONA - FAITH HOUSE SOJOURNER CENTER SURPRISE POLICE DEPARTMENT TEMPE CITY SOCIAL SERVICES-CARE 7 WEST VALLEY CHILD CRISIS CENTER	535	253 367 134 428 321 3,853 2,837 283 693 60 29 1,027 156 172 198	
MOHAVE			1,819
BULLHEAD CITY ATTORNEY'S OFFICE KINGMAN AID TO ABUSED PEOPLE MOHAVE COUNTY ATTORNEY'S OFFICE SOCIAL SVS INTERAGENCY COUNCIL OF LHC	99	372 19 643 686	
NAVAJO			1,353
NAVAJO COUNTY ATTORNEY'S OFFICE WHITE MOUNTAIN SAFE HOUSE	45	1,122 186	
PIMA			3,027
BREWSTER CENTER HOMICIDE SURVIVORS PIMA COUNTY ATTORNEY'S OFFICE SO AZ CENTER AGAINST SEXUAL ASSAULT TUCSON CTR FOR W/C - CRISIS INTERV COUNS WINGSPAN	245	481 212 565 221 1,239 64	
PINAL			2,959
CASA GRANDE CITY ATTORNEY'S OFFICE PINAL COUNTY ATTORNEY'S OFFICE	61	379 2,519	
SANTA CRUZ			449
SANTA CRUZ COUNTY ATTORNEY'S OFFICE	3	446	
YAVAPAI			5,298
VERDE VALLEY SANCTUARY YAVAPAI COUNTY ATTORNEY'S OFFICE	123	278 4,897	
YUMA			210
YUMA COUNTY ATTORNEY'S OFFICE	96	114	
STATEWIDE			672
ARIZONA ATTORNEY GENERAL'S OFFICE		672	
TOTAL	1,375	28,844	30,219

Crime Victim Compensation Program

Introduction

In 1986, the Arizona State Legislature established the Victim Compensation and Assistance Fund (Arizona Revised Statute §41-2407). The purpose of the Crime Victim Compensation Program is to provide monetary awards directly to victims of crime for certain economic losses they have suffered as a result of criminally injurious conduct. The Arizona Criminal Justice Commission (ACJC), by statute, is directed to administer the fund and create and implement rules which guide the awarding of funds to victims of crime. Program rules are based on guidelines provided by the federal Office for Victims of Crime (OVC) which oversees administration and implementation of state crime victim compensation programs. The Victims of Crime Act of 1984 (42 U.S.C. § 10601, et seq.) authorized the crime victim compensation grant program. Arizona is one of two states (the other being Colorado) that utilizes a decentralized model of administration of the Crime Victim Compensation Program. The decentralized model allows each county to operate a victim compensation program, with ACJC providing oversight of each program.

The Commission each year is required by the Crime Victim Compensation Program Rules, Arizona Administrative Code R10-4-101 through R10-4-108, to designate one operational unit in each county to receive a portion of the fund and administer the program at the county level. Currently, the county attorney in each of the 15 counties is designated to assume the responsibility for the expenditure of the funds apportioned to the county. Funds are distributed to each county based upon a formula approved by the Commission annually.

Program Funding

The Crime Victim Compensation Program is funded through three state sources:

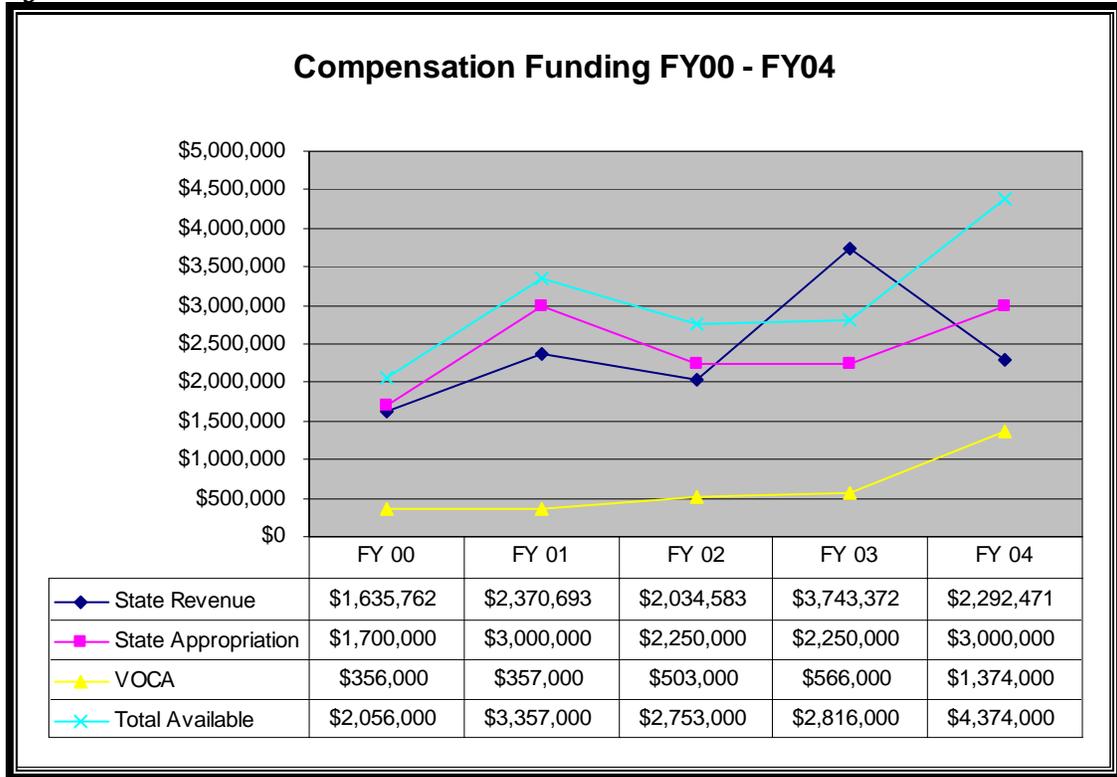
1. 4.6% of the Criminal Justice Enhancement Fund (CJEF);
2. inmate work fees collected by the Department of Corrections; and
3. unclaimed victim restitution.

These program funds are annually appropriated by the Arizona State Legislature. In fiscal year 2004, the Legislature appropriated \$3,000,000 for the Victim Compensation and Assistance Fund.

In addition, the State of Arizona also receives a federal Victims of Crime Act (VOCA) award annually from the Department of Justice's Office for Victims of Crime. VOCA monies come from federal criminal fines deposited into the Crime Victim's Fund and state awards are based on the certified amount of state monies spent to compensate victims of crime the previous federal fiscal year. State grants are awarded at a rate of 60% of the certified state expenditure (prior to FFY 2003 the rate was 40%). In FY 2004, the VOCA award was \$1,374,000, making the total funds available for the Crime Victim Compensation Program \$4,374,000.

Since 1991, ACJC has collected \$21,058,141 in state revenue for the Crime Victim Compensation Program, and the federal government has awarded Arizona \$5,295,000 in VOCA funds for program expenses. Figure C1 compares state revenue, the state appropriation, the VOCA allotment, and total available funding (state appropriation and the VOCA allotment) for the Crime Victim Compensation Program for the last five years. In fiscal years where the state appropriation level exceeds state revenues collected, the Commission is spending down an available fund balance.

Figure C1



Note: In FY 03, state revenue increased due to a large one-time deposit of unclaimed victim restitution monies. In FY 04, the federal VOCA reimbursement was increased from 40% to 60%.

Compensation Claim Eligibility and Coverage

Claims are filed by victims of criminally injurious conduct in the county where the crime occurred. A local operational unit, supervised by the County Attorney in each county, investigates each compensation claim. The claim is then presented to the county's Crime Victim Compensation Board for review. Each Board is comprised of appointed volunteers selected from citizens of the respective county. The Board approves or denies the compensation claim in accordance with victim compensation program rules.

A victim or derivative victim of criminally injurious conduct, or an Arizona resident who is a victim of international terrorism, can apply to the Arizona Crime Victim Compensation Program. Assistance, however, is not guaranteed. The County Compensation Boards have the final decision in all cases, and the decisions are based on program rules and available funding. The general criteria for eligibility are as follows:

- ❖ The victim is victimized in Arizona, or is an Arizona resident who is victimized in a U.S. territory without a crime victim compensation program, or is a victim of international terrorism.
- ❖ The crime is reported to a police agency within 72 hours of the discovery of the crime unless good cause is shown to justify a delay.
- ❖ An application is filed within two years of the discovery of the crime, in the county where the crime occurred, unless good cause is shown to justify a delay.
- ❖ The victim or derivative victim willingly cooperates with law enforcement agencies.
- ❖ The victim or a derivative victim suffers physical injury or extreme mental distress as a direct result of the criminally injurious conduct.
- ❖ The victim or derivative victim incurs economic loss as a direct result of the crime which is not covered by a benefit or advantage that the person is entitled to receive from a collateral source.

The Crime Victim Compensation Program can pay for crime related medical costs, mental health counseling (up to 36 months), funerals (up to \$5,000) and some limited wage loss. The maximum award of any one claim is \$20,000. The Compensation Program cannot pay for:

- Medical conditions
- Crime scene clean up
- Property loss or repair
- Pain and suffering
- Attorney fees

In addition, a victim or claimant is ineligible to receive benefits from the Crime Victim Compensation Program if they are:

1. An offender, an accomplice of the offender, or a person who encouraged or in any way participated in or facilitated criminally injurious conduct or an act of international terrorism;

2. A person serving a sentence of imprisonment in a detention facility, home arrest program, work furlough, or who has escaped imprisonment in a detention facility, home arrest program, or work furlough program at the time of the criminally injurious conduct or act of international terrorism; or
3. A person convicted of a federal crime who is delinquent in paying a fine, monetary penalty, or restitution imposed for the offense.

This report provides summary information on projects receiving funds from the Crime Victim Compensation and Assistance Fund during FY 2004. Many other valuable and productive victim service activities are provided throughout the state and funded entirely by other federal, state, local and private monies, but are not included in this report.

FY 2004 Victim Compensation Program Activities

In FY 2004, the 15 county attorney offices were designated by the Commission as the operational units for the distribution of Crime Victim Compensation funds to eligible victims, derivative victims, or claimants. A total of \$4,255,300 was allocated to county crime victim compensation programs, which included \$2,950,000 in state revenues and \$1,305,300 in federal VOCA funds.

State Funds

The Victim Compensation Program receives funding from a 4.6% distribution from the Criminal Justice Enhancement Fund (CJEF). CJEF monies are comprised of a 47% penalty on fines and forfeitures imposed by the courts for criminal and civil motor vehicle statute violations. The Victim Compensation Program also receives funding from a percentage of working prisoners' gross compensation and unclaimed victim restitution. These monies are deposited into ACJC's Victim Compensation and Assistance Fund. Table C2 displays the state revenue collected in FY 2004 for the Victim Compensation Program. Program monies are appropriated each year by the State Legislature.

Table C2

<u>Revenue Source</u>	<u>Amount Collected</u>
CJEF	\$1,555,468
Inmate Work Fees	110,000
Unclaimed Victim Restitution	627,003
Total Revenue Collected	\$2,292,471

The state revenue portion of the program was set at \$3,000,000 in FY 2004, of which \$2,950,000 was directly allocated to county operational units. Existing monies in the fund allowed the program level to be set at a higher level than revenues collected in FY 2004. Each year \$50,000 or 10% (whichever is lesser) must be held in reserve for emergency distribution as required by the program rules. Each county operational unit received a portion of the state revenue based on the following formula for allocation approved by the Commission:

- ❖ A base amount of \$12,000 to each operational unit.
- ❖ The balance of funds is then divided by the percentage of population in the county as it relates to the total state population.

Table C3 displays the FY 2004 state allocation to county operational units:

Table C3

<u>County</u>	<u>Base Allotment</u>	<u>Population</u>	<u>Total County Allotment</u>
Apache	\$ 12,000	\$ 36,386	\$ 48,386
Cochise	12,000	63,230	75,230
Coconino	12,000	63,925	75,925
Gila	12,000	27,294	39,294
Graham	12,000	17,737	29,737
Greenlee	12,000	4,473	16,473
La Paz	12,000	10,380	22,380
Maricopa	12,000	1,662,097	1,674,097
Mohave	12,000	84,133	96,133
Navajo	12,000	51,954	63,954
Pima	12,000	453,315	465,315
Pinal	12,000	97,262	109,262
Santa Cruz	12,000	20,476	32,476
Yavapai	12,000	91,279	103,279
Yuma	12,000	86,059	98,059
Total	\$ 180,000	\$ 2,770,000	\$ 2,950,000

County Program

Administrative Expenses

Each operational unit is also authorized to spend up to 17% of their state allocation on administrative expenses. The use of administrative monies from the Crime Victim Compensation Fund is limited to costs incurred in administering the Crime Victim Compensation Program in each county. In FY 2004, county operational units were allowed

to spend up to a total of \$501,500 on administrative expenses. Actual expenditures totaled \$340,987. Funding not utilized on administrative expenditures can only be used on eligible victim compensation claims. Table C4 shows the total administrative expense limit, actual administrative expenditures, and percentage of the total state allotment spent on administration in each county operational unit in FY 2004.

Table C4

County	Administrative Expense Limit	Actual Admin. Expense	Percent of Total Allotment
Apache	\$ 8,226	\$ 6,755	13.96%
Cochise	12,789	10,850	14.42%
Coconino	12,907	12,907	17.00%
Gila	6,680	2,431	6.19%
Graham	5,055	3,521	11.84%
Greenlee	2,800	1,127	6.84%
La Paz	3,805	-	0.00%
Maricopa	284,597	192,590	11.50%
Mohave	16,343	1,402	1.46%
Navajo	10,872	5,230	8.18%
Pima	79,104	73,554	15.81%
Pinal	18,574	3,299	3.02%
Santa Cruz	5,521	3,088	9.51%
Yavapai	17,557	17,715	17.15%
Yuma	16,670	6,518	6.65%
Total	\$ 501,500	\$ 340,987	11.56%

Note: Yavapai County reported administrative expenditures in excess of approved limits and was required to refund the excess amount expended.

Federal VOCA Grant

The counties also received a share of \$1,374,000 in federal Victims of Crime Act (VOCA) funds. The grant allows the administering agency (ACJC) to spend up to 5% of the total award on administrative expenses. ACJC used administrative funds for staff development and training, public outreach efforts, and compliance monitoring. In FFY 2004, \$68,700 was allocated to ACJC for use on administrative expenditures and \$1,305,300 was allocated to county operational units for direct crime victim compensation. The formula for allocation of VOCA monies to the counties, approved by the Commission, is as follows:

- ❖ 60% reimbursement for payments made from private donated funds in the prior federal fiscal year;
- ❖ a base amount of \$1,100 to each operational unit; and
- ❖ the balance of funds is then divided by the percentage of population in the county as it relates to the total state population.

Table C5 displays the FFY 2004 VOCA allocation for county operational units. Pima and Yavapai counties were the only counties reporting donations in the prior federal fiscal year.

Table C5

<u>County</u>	<u>Donation Allotment</u>	<u>Base Allotment</u>	<u>Population Allotment</u>	<u>Total County Allotment</u>
Apache	\$ -	\$ 1,100	\$ 16,801	\$ 17,901
Cochise	-	1,100	29,197	30,297
Coconino	-	1,100	29,518	30,618
Gila	-	1,100	12,603	13,703
Graham	-	1,100	8,190	9,290
Greenlee	-	1,100	2,065	3,165
La Paz	-	1,100	4,793	5,893
Maricopa	-	1,100	767,481	768,581
Mohave	-	1,100	38,849	39,949
Navajo	-	1,100	23,990	25,090
Pima	9,649	1,100	209,320	220,069
Pinal	-	1,100	44,911	46,011
Santa Cruz	-	1,100	9,455	10,555
Yavapai	91	1,100	42,149	43,340
Yuma	-	1,100	39,738	40,838
Total	\$ 9,740	\$ 16,500	\$ 1,279,060	\$ 1,305,300

Claim Expenditures

In FY 2004, \$2,952,852 was spent on crime victim compensation claims in Arizona. As shown in Figure C6, the largest expenditure in FY 2004 was for victim-related medical expenses totaling \$1,333,651 (45%), followed by wage loss at \$695,319 (23.6%), and funeral or burial expenses totaling \$607,041 (20.6%). Mental health counseling and care was the lowest claim expenditure at \$316,840 (10.7%). In addition, of the total amount spent on crime victim compensation claims in FY 2004, \$369,620 in expenditures

were related to incidents of domestic violence, which represents an increase of 16.3% above FY 2003 (\$317,951).

The average payment per claim ranged between \$1,719 and \$2,317 depending upon the quarter as shown in Figure C7. The average award for FY 2004 was \$2,148 per claim. This represents a 24% increase in the average award per claim over FY 2003 (\$1,736 per claim).

Figure C6

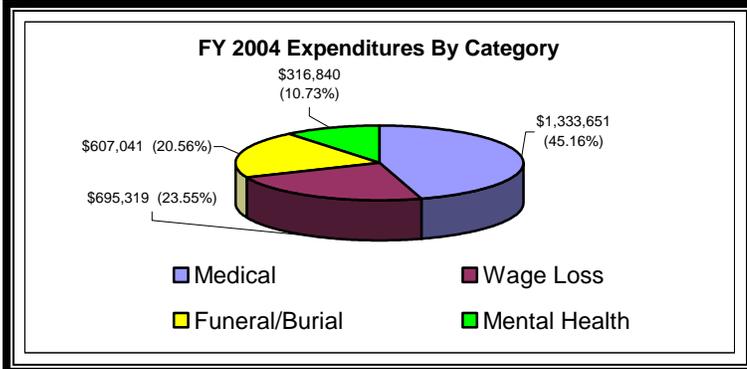


Figure C7

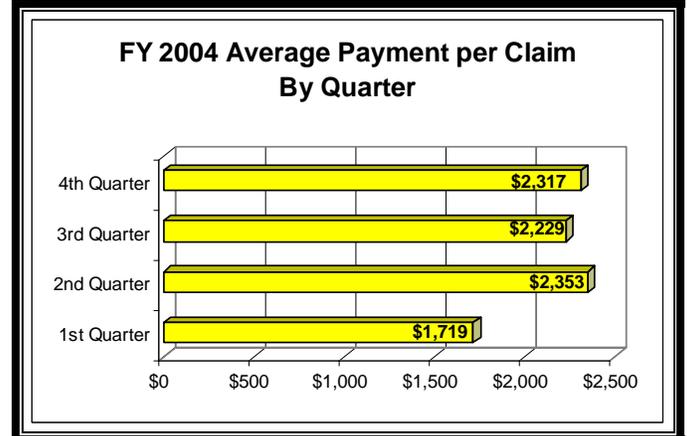


Figure C8 shows the top six crime types that were reported by claimants in FY 2004. Since FY 2002, these crimes (assault, homicide, DUI, child abuse, sexual assault, and other vehicular crimes) have remained the top six crimes associated with victim compensation claims. In FY 2004, assault accounted for \$1,259,618 (42.7%) of the dollars spent on crime victim claims; homicide, \$891,793 (30.2%); child abuse, \$222,877 (7.6%); DUI, \$206,873 (7%); other vehicular crimes, \$130,805 (4.4%); and sexual assault, \$96,940 (3.3%). All other reported crime types totaled \$143,946 in claims. No

claims were made for terrorist incidents during the fiscal year.

Table C9 on page 13 is a comparison of claim expenditures by crime type and is separated by county. The table lists "Other Crimes" as reported by county programs which includes attempted homicide, negligent homicide, manslaughter, indecent exposure, aggravated harassment, endangerment, juvenile endangerment, unlawful imprisonment, threat and intimidation, disorderly conduct, failure to stop at

injury accident, and violation of court order.

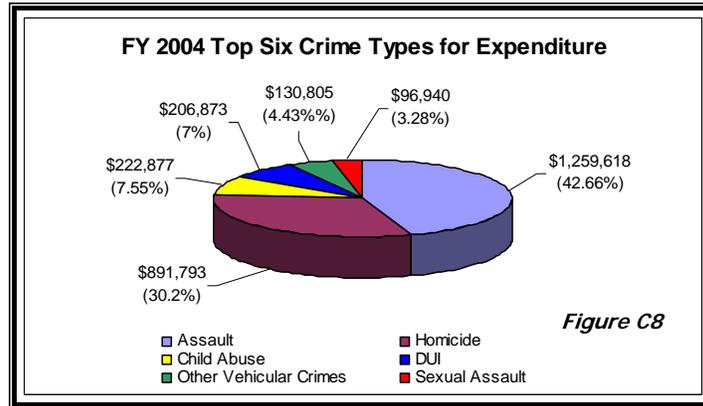


Figure C8



Table C9

Comparison of Claim Expenditures by Crime Type

<u>County</u>	<u>Assault</u>	<u>Homicide</u>	<u>Child Abuse</u>	<u>DUI</u>	<u>Other Veh. Crimes</u>	<u>Sexual Assault</u>	<u>Robbery</u>	<u>Kid-napping</u>	<u>Stalking</u>	<u>Arson</u>	<u>Terrorism</u>	<u>Other Crimes</u>	<u>Totals</u>
Apache	\$ 21,710	\$ 18,849	\$ 1,025	\$ 15,558	\$ -0-	\$ 3,516	\$ -0-	\$ -0-	\$ -0-	\$ -0-	\$ -0-	\$ -0-	\$ 60,657
Cochise	27,361	29,136	11,244	-0-	3,767	135	-0-	494	-0-	-0-	-0-	352	72,489
Coconino	28,846	19,861	12,486	-0-	1,089	1,456	-0-	-0-	-0-	-0-	-0-	2,225	65,962
Gila	-0-	-0-	4,872	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	53	4,925
Graham	6,190	-0-	5,026	1,208	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	12,425
Greenlee	2,095	-0-	2,252	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	4,347
La Paz	882	3,207	-0-	-0-	6,400	-0-	-0-	-0-	-0-	-0-	-0-	-0-	10,489
Maricopa	871,319	459,193	73,340	137,725	87,611	62,318	11,877	948	-0-	-0-	-0-	17,197	1,721,527
Mohave	58,265	12,366	5,169	1,016	572	174	-0-	-0-	-0-	412	-0-	38,860	116,833
Navajo	29,205	34,336	9,324	9,298	-0-	2,967	840	-0-	-0-	-0-	-0-	-0-	85,970
Pima	103,116	223,361	60,230	27,366	15,894	22,189	1,846	-0-	1,180	-0-	-0-	9,606	464,788
Pinal	19,518	46,239	5,737	48	-0-	320	-0-	-0-	-0-	-0-	-0-	35,724	107,585
Santa Cruz	2,963	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	-0-	2,963
Yavapai	39,114	12,427	14,125	14,654	9,483	2,266	-0-	2,121	50	-0-	-0-	-0-	94,240
Yuma	49,034	32,819	18,049	-0-	5,989	1,600	2,293	582	-0-	-0-	-0-	17,287	127,653
Statewide	\$ 1,259,618	\$ 891,793	\$ 222,877	\$ 206,873	\$ 130,805	\$ 96,940	\$ 16,856	\$ 4,145	\$ 1,230	\$ 412	\$ 0	\$ 121,304	\$ 2,952,852

Numbers shown are rounded to the nearest whole dollar.

Claims Data

Figure C10 offers a comparison of new claims received, claims approved and claims denied by quarter during FY 2004. At the beginning of FY 2004, 362 claims were pending from the previous fiscal year. In all, 1,785 new claims were received by the county operational units in FY 2004. This was a 6.2% decrease from the previous fiscal year with 1,902 new claims received in FY 2003. A total of 1,375 claims were approved for payment and 322 claims were denied in FY 2004. Of the 1,375 claims approved, 970 were initial payments and 238 were related to incidents of domestic violence. By the end of

the fiscal year, 450 claims were pending. In addition, the statewide average length of time to process a victim compensation claim by the county operational units was seven weeks.

Table C11 provides a comparison of claims data by county and includes total statewide data. The information compares the major categories of expenditure (medical, mental health, wage loss, funeral/burial), new claims, approved claims, denied claims, the average award, and the number of weeks to process a claim for each of Arizona's 15 county compensation programs.

Figure C10

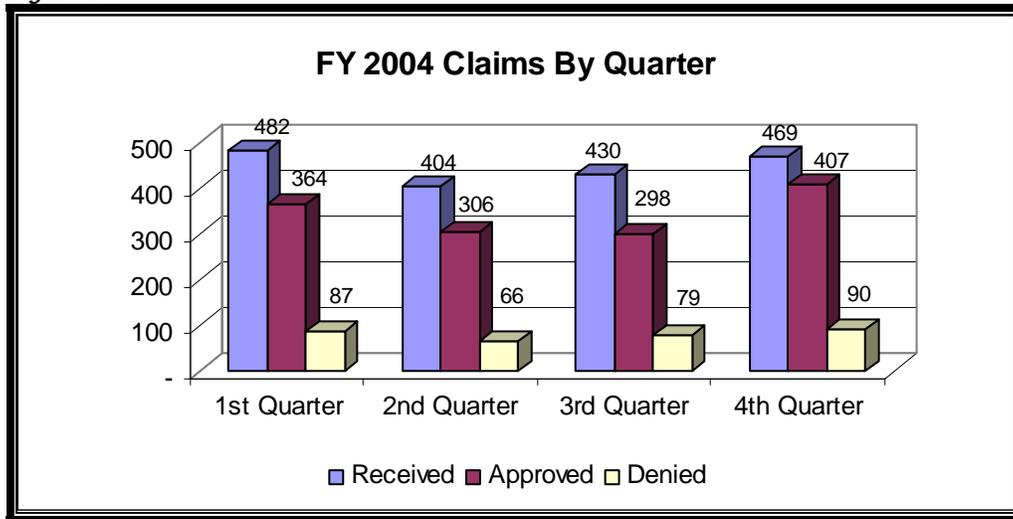


Table C11

County	Medical	Mental Health	Wage Loss	Funeral/Burial	New Claims	Claims Approved	Claims Denied	Average Award	Weeks to Process
Apache	\$ 36,055	\$ 3,032	\$ 2,721	\$ 18,849	62	23	18	\$ 2,637	6
Cochise	30,234	9,190	20,302	12,762	68	35	36	2,071	6
Coconino	30,238	18,512	1,046	16,166	85	76	12	868	8
Gila	1,388	3,327	210	-	10	7	0	704	10
Graham	9,278	3,070	77	-	20	19	1	654	4
Greenlee	2,795	1,552	-	-	6	4	2	1,087	2
La Paz	882	1,400	2,000	6,207	4	4	0	2,622	3
Maricopa	866,834	98,398	418,594	337,700	756	535	121	3,218	1
Mohave	86,649	7,538	6,604	16,042	108	99	8	1,180	4
Navajo	16,453	8,643	28,840	32,034	55	45	9	1,910	11
Pima	142,336	95,833	133,703	92,916	314	245	81	1,897	8
Pinal	39,147	8,003	15,506	44,928	61	61	4	1,764	7
Santa Cruz	2,637	120	206	-	13	3	10	988	7
Yavapai	41,234	22,627	23,014	7,365	119	123	12	766	21
Yuma	27,491	35,595	42,495	22,072	104	96	8	1,330	5
Statewide	\$ 1,333,651	\$ 316,840	\$ 695,319	\$ 607,041	1,785	1,375	322	\$ 2,148	7

Demographics

The following graphs (Figures C12 – C16) display the demographics of approved claims and are broken out by ethnicity, age, gender, residency, and disability. The majority of approved claimants were Caucasian (51.2%), female (57.2%), and between the ages of 18

and 64 years (66%). The majority of claimants (80.8%) were Arizona residents and 2% reported some type of disability. In addition, Table C17 on page 16 is a comparison of FY 2004 demographics data for the 15 county programs.

Figure C12

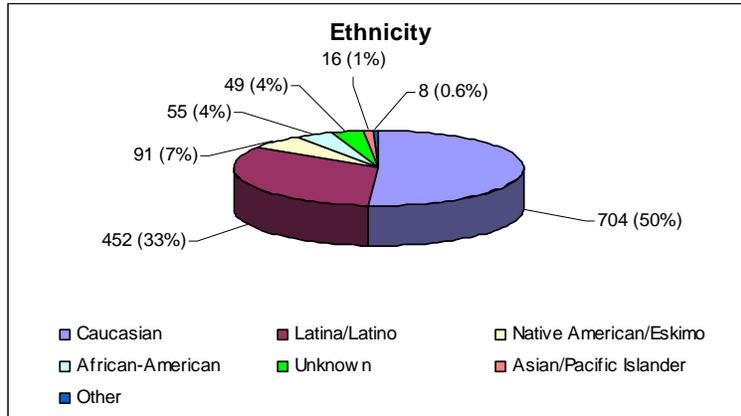


Figure C13

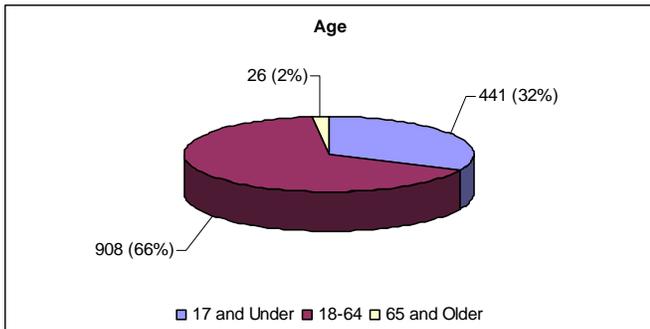


Figure C14

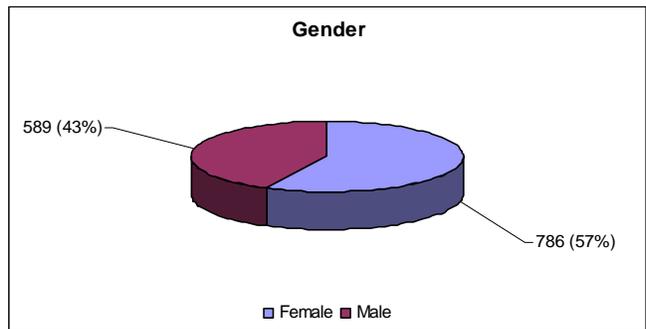


Figure C15

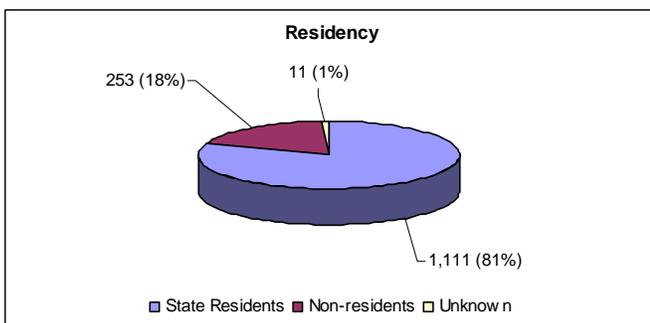
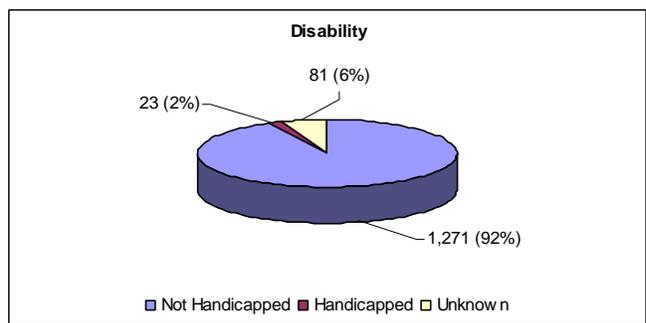


Figure C16



Two-Year Comparison

Table C18 on page 17 provides a two-year comparison of compensation data that includes revenue, category, crime type, claim, and demographic data. In summary, claim expenditures increased by 10.6% from FY

2003 to FY 2004, while the number of claims received dropped 6.2%. The largest increase in claims was 26% from Native Americans while claims from Latinos dropped 19%. In addition, non-resident claims increased by 148% in FY 2004.

Table C17

FY 2004 Summary of Demographics Data by County																
	Apache	Cochise	Coconino	Gila	Graham	Greenlee	La Paz	Maricopa	Mohave	Navajo	Pima	Pinal	Santa Cruz	Yavapai	Yuma	Statewide
<i>Ethnicity</i>																
Caucasian	6	22	31	5	11	4	2	228	78	24	118	34	3	113	25	704
Latino/Latina	2	11	14	2	8	0	2	217	10	4	92	18	0	9	63	452
Native American/Eskimo	15	0	28	0	0	0	0	16	3	17	7	2	0	1	2	91
African-American	0	1	1	0	0	0	0	30	1	0	18	4	0	0	0	55
Unknown	0	0	2	0	0	0	0	32	6	0	6	1	0	0	2	49
Asian/Pacific Islander	0	1	0	0	0	0	0	9	0	0	3	2	0	0	1	16
Other	0	0	0	0	0	0	0	3	1	0	1	0	0	0	3	8
<i>Sex</i>																
Male	12	11	27	1	7	2	1	260	35	30	100	28	1	50	24	589
Female	11	24	49	6	12	2	3	275	64	15	145	33	2	73	72	786
<i>Age</i>																
17 and under	4	20	14	5	11	3	0	171	27	14	75	20	0	49	28	441
18-64	19	14	62	2	8	1	4	356	71	30	163	38	3	70	67	908
65 and older	0	1	0	0	0	0	0	8	1	1	7	3	0	4	1	26
<i>Disability</i>																
No Disability	0	35	62	3	19	4	4	534	85	42	238	34	1	122	88	1,271
Disability	0	0	4	0	0	0	0	1	2	1	7	3	2	1	2	23
Unknown	23	0	10	4	0	0	0	0	12	2	0	24	0	0	6	81
<i>Residency</i>																
State Residents	22	34	64	7	19	4	0	494	92	44	245	0	1	0	85	1,111
Non-residents	1	1	12	0	0	0	2	41	7	1	0	57	2	118	11	253
Unknown	0	0	0	0	0	0	2	0	0	0	0	4	0	5	0	11

Table C18

TWO-YEAR PROGRAM COMPARISON (STATEWIDE)			
<i>FY 2003 and FY 2004 Victim Compensation Program</i>			
	FY 2003	FY 2004	Percent Difference
Revenue			
State Revenue	\$3,743,372 ^{1/}	\$2,292,471	-38.8%
VOCA	\$566,000	\$1,374,000	142.8%
Expense by Category			
Medical	\$1,055,626	\$1,333,651	26.3%
Mental Health	\$253,105	\$316,840	25.2%
Wage Loss	\$738,772	\$695,319	-5.9%
Funeral/Burial	\$622,152	\$607,041	-2.4%
TOTAL	\$2,669,655	\$2,952,852	10.6%
Expense by Crime Type			
Assault	\$1,041,109	\$1,259,618	21.0%
Homicide	\$991,523	\$891,793	-10.1%
Child Abuse	\$156,160	\$222,877	42.7%
DUI	\$185,143	\$206,873	11.7%
Other Vehicular Crm	\$106,522	\$130,805	22.8%
Sexual Assault	\$84,319	\$96,940	15.0%
Robbery	\$27,541	\$16,856	-38.8%
Kidnapping	\$10,095	\$4,145	-58.9%
Stalking	\$970	\$1,230	26.8%
Arson	\$2,818	\$412	-85.4%
Terrorism	\$0	\$0	0.0%
Other Crimes	\$63,456	\$121,304	91.2%
TOTAL	\$2,669,655	\$2,952,852	10.6%
Claims			
Claims Received	1,903	1,785	-6.2%
Claims Approved	1,538	1,375	-10.6%
Claims Denied	349	327	-6.3%
Claims Pending (end-of year)	362	450	24.3%
Weeks to Process	6	7	16.7%
Average Award	\$1,736	\$2,148	23.7%
Demographics			
<i>Ethnicity</i>			
Caucasian	742	704	-5.1%
Latino/Latina	558	452	-19.0%
Native American/Eskimo	72	91	26.4%
African-American	52	55	5.8%
Unknown	85	49	-42.4%
Asian/Pacific Islander	18	16	-11.1%
Other	11	8	-27.3%
<i>Sex</i>			
Male	710	589	-17.0%
Female	828	786	-5.1%
<i>Age</i>			
17 and under	443	441	-0.5%
18-64	1,049	908	-13.4%
65 and older	32	26	-18.8%
Unknown	14	0	-100.0%
<i>Disability</i>			
No Disability	1,424	1,271	-10.7%
Disability	40	23	-42.5%
Unknown	74	81	9.5%
<i>Residency</i>			
State Residents	1,435	1,111	-22.6%
Non-residents	102	253	148.0%
Unknown	1	11	1000.0%

1/ One-time increase in revenue from unclaimed victim restitution.

Crime Victim Assistance Program

Introduction

The Crime Victim Assistance Program is a competitive grant program managed by the Criminal Justice Commission. The purpose of the Crime Victim Assistance Program is to provide funding to government agencies and private non-profit organizations to support delivery of direct services to crime victims. The Arizona Criminal Justice Commission does not provide direct services to victims of crime under this program, but it does establish rules for administration of the program.

score the proposals based on criteria and funding priorities established by the Commission. A minimum score of 70 out of 100 must be achieved in order to be considered for funding by the Commission. ACJC staff develops a funding proposal based on available program monies and present the proposal to the Commission for approval. Grantees are required to submit quarterly financial reports on funding provided by ACJC and an annual performance report.

Each year, the Commission sets the grant program level based on available funding. Potential grantees submit proposals to the Arizona Criminal Justice Commission. ACJC staff and an outside evaluator review and

Victim Assistance Funding

Funding for the Crime Victim Assistance Program comes from community supervision fees collected by the Arizona Department of Corrections and fees paid by probationers or parolees under the interstate compact for supervision of probationers and parolees. These funds are deposited into the Victim Compensation and Assistance Fund. During the past five years, revenue collected totaled \$4,030,917 and

was set at a higher level than revenue in each fiscal year, allowing the program funding level to remain constant. The Commission was able to grant out awards at a higher level than revenues collected during this period due to an existing fund balance.

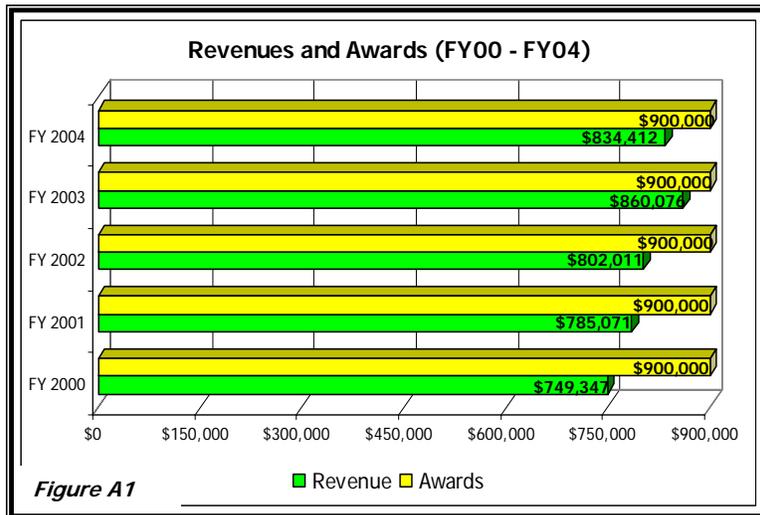


Figure A1

the Commission has awarded \$4,500,000 to grantees to support crime victim service providers in Arizona. Figure A1 is a comparison of program revenue collected and awards granted to crime victim service providers since FY 2000. Revenues grew by 11.4% during this period and program size

Although program size has not increased since FY 2000, the number of agencies submitting grants increased by 33%. Due to the increase in grant proposals submitted to ACJC, the number of programs funded with Victim Assistance Program monies has increased. As shown in Figure A2, the number of projects has increased 18% (from 39 to 46 programs) since FY 2000.

Table A3 displays the amount of funding requested, the corresponding number of agencies submitting proposals to ACJC for Victim Assistance Program funding, the funding available for that fiscal year, and the

total number of programs that were funded. In FY 2004, ACJC was able to provide 34% of the total funding requested by victim service providers.

Figure A2

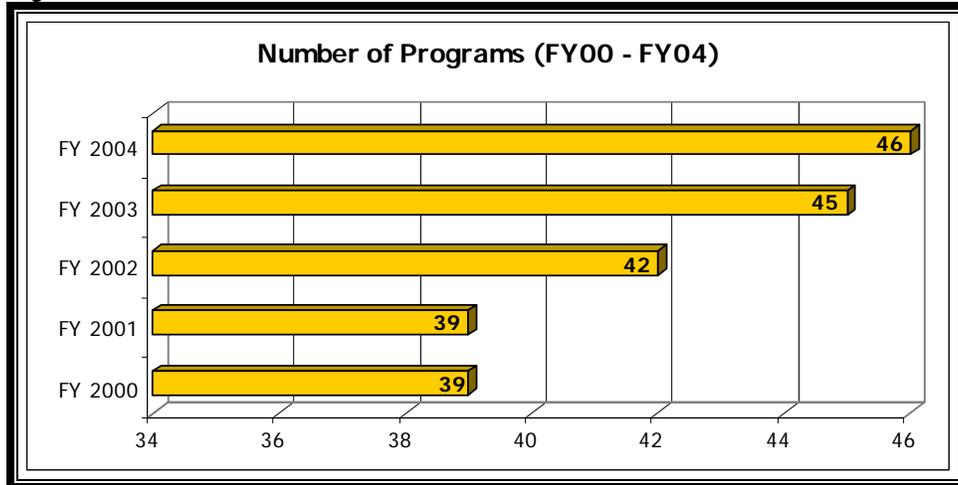


Table A3

	Funding Requested	Number of Programs	Funding Available	Number of Programs Funded
FY 2004	\$ 2,613,131	61	\$ 900,000	46
FY 2003	\$ 2,028,132	53	\$ 900,000	45
FY 2002	\$ 1,955,794	51	\$ 900,000	42
FY 2001	\$ 2,269,545	53	\$ 900,000	39
FY 2000	\$ 1,538,589	46	\$ 900,000	39

Program Eligibility

Program rule R10-4-203 requires that matching or financial support from another source be used in addition to funds supplied by the ACJC award. The match amount is either one-fourth for a new program (less than three years old) or one-half for an existing program (three years or older) of the total budget. A qualified Victim Assistance Program must be approved by or affiliated with a prosecuting attorney's office or law enforcement agency to be considered for funding.

Direct services eligible for funding through the Crime Victim Assistance Program include:

- ❖ Crisis intervention services;
- ❖ Emergency services such as temporary shelter, petty cash, or temporary repairs;
- ❖ Support services including counseling and referrals to other assistance;
- ❖ Court related services including escorting a victim to criminal justice-related interviews and court proceedings;
- ❖ Notification services;
- ❖ Training for staff; and
- ❖ Printing and distribution of brochures.

Awards are competitive and based on the Crime Victim Assistance Program Rules (R10-4-201 to R10-4-204) and priorities approved annually by the Commission. The following priorities were approved by the Commission for the FY 2004 grant period:

- ❖ Statewide distribution – Grant support provided to at least one multiple-service program in each county;
- ❖ Programs that provide multiple-victim services to a diverse range of crime victims;
- ❖ Programs that demonstrate the highest ratio of advocate-to-victim served and victim-to-services provided;
- ❖ Programs from counties with the highest crime per capita based on the latest Uniform Crime Report data;
- ❖ Programs that demonstrate strong collaborative efforts in their community; and
- ❖ Programs that demonstrate a strong component of assisting victims in filing Crime Victim Compensation Program applications.

Grant recipients are required to submit quarterly financial reports and an annual performance report at the end of the grant period. The annual performance report captures data on services provided to victims, types of crime, victim demographics, assistance with accessing the ACJC Crime Victim Compensation Program, and utilization of volunteers in their programs. In addition, the annual performance report requires the grant recipients to provide narrative responses to several questions, including any notable issues or trends affecting crime victim services in their communities. Information contained in the annual performance reports assists the Commission to continue to improve the program.

This report provides summary information on projects receiving funds from the community supervision and interstate compact fees during FY 2004. Many other valuable and productive victim services activities are provided throughout the state and funded entirely by other federal, state, local, and private monies, but are not included in this report.

FY 2004 Victim Assistance Program Activities

In FY 2004, 61 organizations submitted grant applications requesting a total of \$2,613,131 in funding. Of the 61 organizations that applied, 46 organizations were funded, receiving a total of \$900,000. It should be noted that under Arizona Revised Statute § 41-2407, no more than 50% of the monies distributed for victim assistance is allowed to be allocated to the governmental agencies or public officers represented on the Commission (classified as "criminal justice government programs" in this report). The Commission approved a funding allocation of \$450,000 to criminal justice government programs and \$450,000 to non-profit and other government agency programs. The 46 organizations that were funded consisted of 17 criminal justice government programs and 29 non-profit and other government agency programs.

Figure A4 provides a break-out of FY 2004 awards by types of service providers. Multiple service providers are agencies that provide services to all types of crime victims instead of specializing in one area of victimization. During the fiscal year, 55% of the agencies funded were multiple service providers, which was one of the priorities established by the

Commission for FY 2004 funding. Agencies that provided services exclusively to domestic violence victims was second with 37%, followed by child abuse (4%), sexual assault (2%), and other providers (2%). The one agency listed as "other" in FY 2004 provided services to survivors of homicide victims.

Figure A5 displays the level of funding provided to each type of service provider. Of the \$900,000 available for distribution, \$589,713 (66%) went to agencies that provided multiple services. Domestic violence providers were allocated \$252,912 (28%), followed by child abuse providers \$29,350 (3%), other providers \$18,525 (2%), and sexual assault providers \$9,500 (1%). The amount granted to agencies listed as specific types of providers does not represent the total amount of

funding allocated to these areas. Multiple service agencies provide services in these areas as well, but do not report statistical data on the

level of funding dedicated to each of these specific areas.

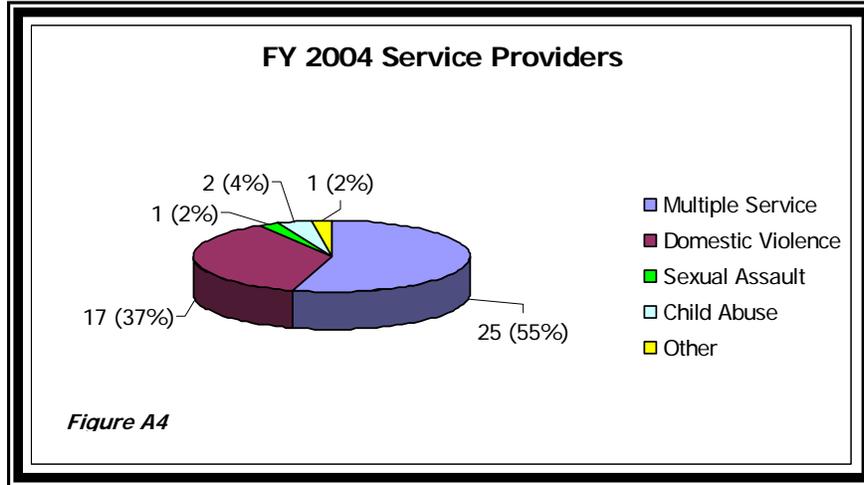


Figure A4

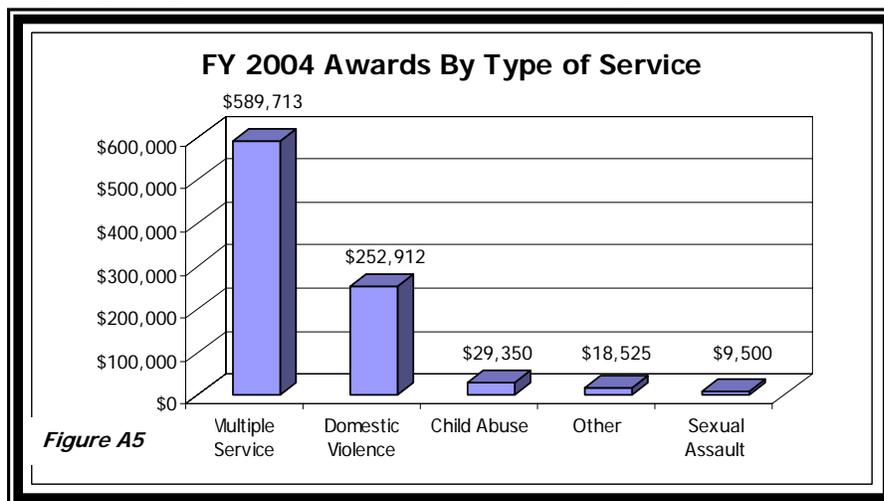


Figure A5

of specializing in one area of victimization. During the fiscal year, 55% of the agencies funded were multiple service providers, which was one of the priorities established by the

level of funding dedicated to each of these specific areas.

Grant Expenditures

In FY 2004, direct personnel costs accounted for \$887,310 (99%) of Victim Assistance grant expenditures. In addition to personnel costs, approved grant expenditures included \$2,130 for professional and outside services, \$1,832 for in-state travel, and \$8,728 for other operating expenditures. Table A6 provides a summary of the approved FY 2004

budget expenditures for criminal justice government programs and non-profit and other governmental agency programs. Victim Assistance grant monies funded only a portion of total agency program operating expenditures, which were covered by other federal, state, local, and non-profit funding sources.

Table A6			
Summary of Budget Expenditures for FY 2004			
	CJ Government Programs	Non-Profit/Other Gov't Programs	Total
FTE Positions	12	18	30
Salaries/Benefits	\$ 442,003	\$ 445,307	\$ 887,310
Profess./Outside Services	-0-	2,130	2,130
In-State Travel	1,716	116	1,832
Operating Expenditures	<u>6,281</u>	<u>2,447</u>	<u>8,728</u>
Totals	\$ 450,000	\$ 450,000	\$ 900,000

Grant Funded Personnel

The FY 2004 Victim Assistance grant funded 30 Full-Time Equivalent (FTE) positions for crime victim professionals in the State of Arizona. There were 12 FTE positions funded in criminal justice government programs and 18 FTE positions funded in non-profit and other government programs. Of the total

funded positions, 48% (14.5 FTE) were some type of victim advocate, 22% (6.5 FTE) were counselors, 17% (5 FTE) coordinators, directors or managers, 8% (2.5 FTE) caseworkers, and 5% (1.5 FTE) support services. Figure A7 displays the FY 2004 grant funded positions and the corresponding number of FTEs for each position.

Figure A7

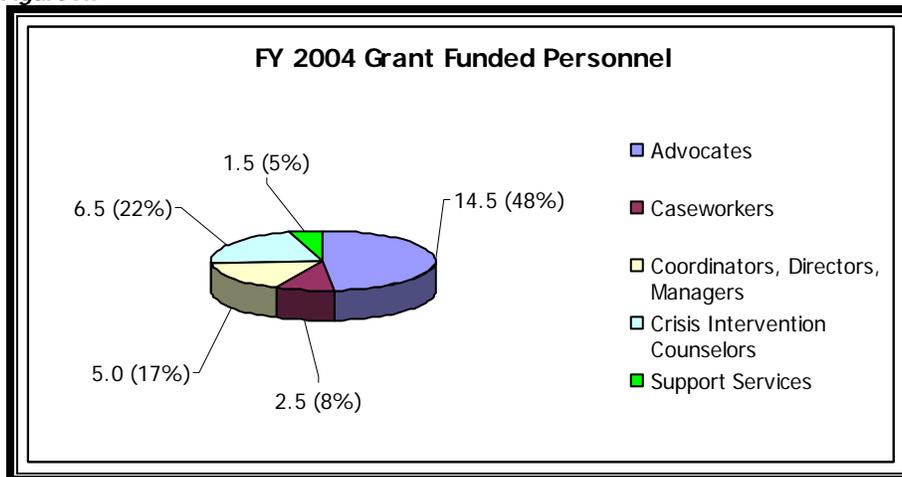
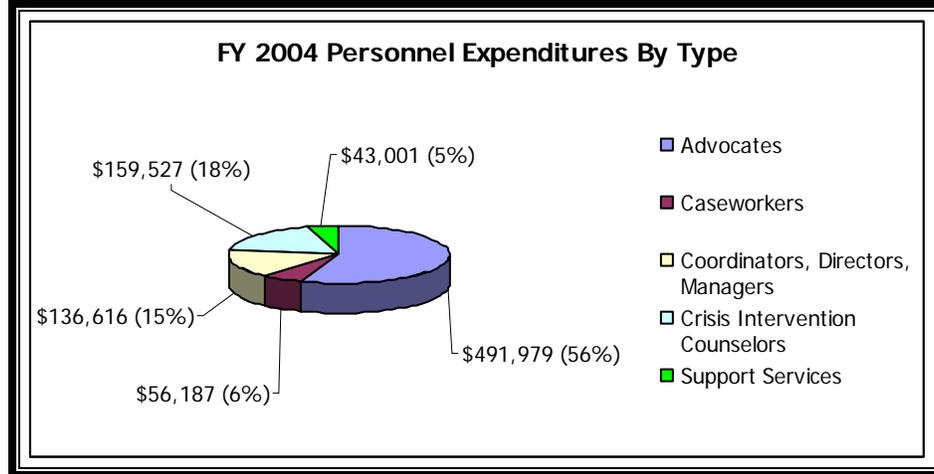


Figure A8 shows the approved expenditures by type of position. Of the \$887,310 spent on personnel costs, \$491,979 (56%) was for crime victim advocates, \$159,527 (18%) was

for counselors, \$136,616 (15%) was for coordinators, directors, or managers, \$56,187 (6%) was for caseworkers, and \$43,001 (5%) was for support services.

Figure A8



Volunteers

Under the Victim Assistance program rules, grantees must use volunteers “to effectively and efficiently provide victim services.” In FY 2004, grantees utilized 2,795 volunteers, working a total of 165,371 hours. This equated to 79.5 full-time equivalent positions and represents an increase of 39% above FY 2003 when volunteers accounted for 57.2 FTE positions.

Victim Assistance grant and employees that were not funded by the grant but provided services within the program. Of the total, 64 training sessions involved filing compensation claims, 18 training sessions were for counseling or direct services, and 117 sessions involved other types of victim services training not specifically listed in the annual report.

Training

Grantees attended 199 training sessions during the fiscal year. Attendees included employees that were directly funded by the

Crime Types

In FY 2004, the 46 Crime Victim Assistance Program grantees provided 343,816 services to 28,844 crime victims in Arizona. Agencies are required to report the number of victims served per crime type and the total number of services provided each victim. Typically, an agency would provide multiple services to each crime victim. Victims of domestic violence required the most frequent service at 39%, followed by assault victims at 14%, and child abuse victims at 7%. Table A9 shows the specific crime types requiring victim services that are listed in the annual report. The number of victims served in FY 2004 increased by 4.2% above FY 2003 (27,692) and the number of services provided increased by 12% above FY 2003 (306,883). Other Crimes were crimes reported to victim service providers but not specifically listed in the annual report. Table A17 on page 27 and 28 provides a detailed report of crime victims by type of crime, as reported by grantees.

Table A9

CRIME TYPE	Number of Victims Served	Percent
Domestic Violence	11,362	39.39%
Assault	4,103	14.22%
Child Abuse - Phy & Sexual	2,088	7.24%
Theft	1,489	5.16%
DUI	1,088	3.77%
Financial Exploitation	959	3.32%
Robbery	931	3.23%
Homicide	920	3.19%
Burglary	667	2.31%
Sexual Assault - Adults Only	489	1.70%
Criminal Damage	374	1.30%
Disorderly Conduct	347	1.20%
Threatening/Intimidating	225	0.78%
Kidnapping	175	0.61%
Interfering w/Jud Process	162	0.56%
Identity Theft	92	0.32%
Stalking	72	0.25%
Abuse of Vulnerable Adults	60	0.21%
Adults Molested as Child	50	0.17%
Arson	45	0.16%
Terrorism	20	0.07%
Other Crimes ^{1/}	3,126	10.84%
TOTAL	28,844	100%

^{1/} "Other crimes" are those crimes reported by agencies that are not specifically listed in the annual performance report.

Types of Services Provided

In FY 2004, 361,696 services were provided to victims of crime in Arizona. On average, approximately 13 services were provided to each victim. For reporting purposes, each contact with a victim is considered providing one service. Thirty-six percent (120,546) of the victims served received notification services, 17% (59,863) were provided assistance in dealing with criminal justice agencies or other social service agencies, 14% (49,655) were provided emergency temporary shelter, and 11% (38,376) were provided follow-up counseling dealing with their victimization. Table A10 displays the

Table A10

TYPE OF SERVICE PROVIDED TO VICTIMS	Number of Services Provided	Percent
Notification Services	120,546	33.33%
Asst w/ Social Service/Criminal Justice Agencies	59,863	16.55%
Emergency Temporary Shelter	49,655	13.73%
Follow-up Counseling	38,376	10.61%
Crisis Intervention	28,474	7.87%
Referral to Other Assistance	23,500	6.50%
Advocate Services	18,710	5.17%
Court Related Services	2,554	0.71%
Emergency Petty Cash	947	0.26%
Asst in Dealing with Landlord or Employer	681	0.19%
Emergency Temporary Repair	295	0.08%
Asst in Obtaining Return of Property	215	0.06%
Other	17,880	4.94%
TOTAL	361,696	100%

types of services provided to victims and the corresponding number of services provided to victims. In addition, 5% (17,880) of the victims served were provided other services, not specifically listed in the annual report,

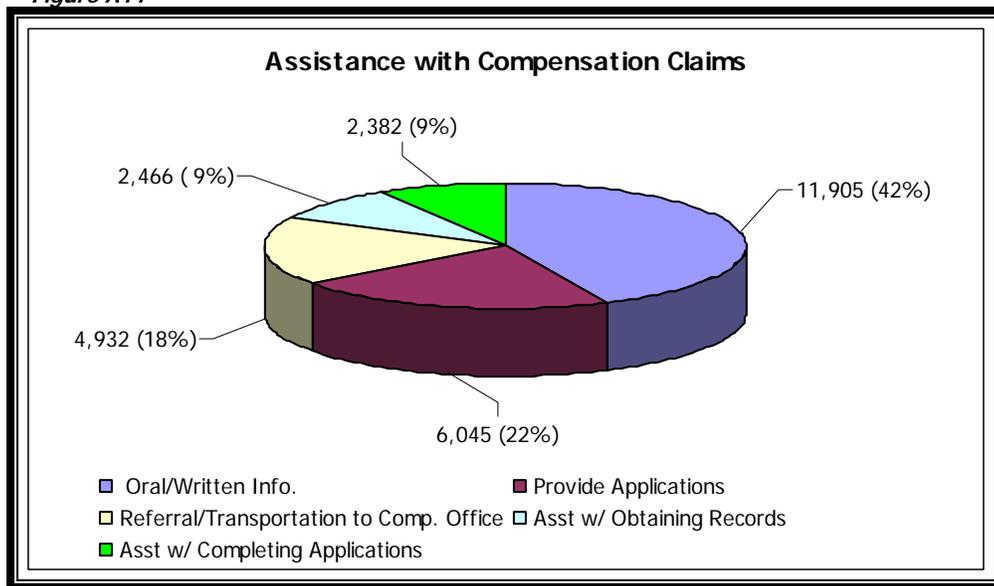
such as assisting with healthcare providers or creditors, attorney referrals, court escort services, and support groups. Table A18 on page 29 provides a comparison of services provided to victims by grantee.

Assistance with Compensation Claims

The Commission set a priority to fund programs that demonstrated a strong component of assisting victims in filing Crime Victim Compensation Program applications. As shown in Figure A11, 11,905 (42%) victims were provided with either oral or written information about the Victim Compensation Program, 6,045 (22%) victims were provided with victim compensation applications, 4,932 (18%) victims were either

referred and/or transported to victim compensation offices, 2,466 (9%) victims were assisted with obtaining records concerning their compensations application, and 2,382 (9%) were helped with completing the victim compensation application. The Crime Victim Compensation Program section on page 6 contains detailed information on the Compensation Program administered by ACJC.

Figure A11



Demographics

The following graphs (Figures A12 – A15) display the demographics of victims that accessed programs funded by the Victim Assistance Grant and are broken-out by ethnicity, age, gender, and disability. The

majority of victims were Caucasian (48%), between the ages of 18 and 64 years (60%), and female (59%). Many of the service providers (57%) did not ask victims if they had some type of disability.

Figure A12

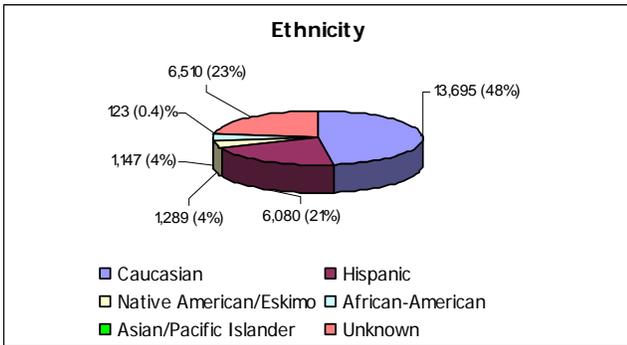


Figure A13

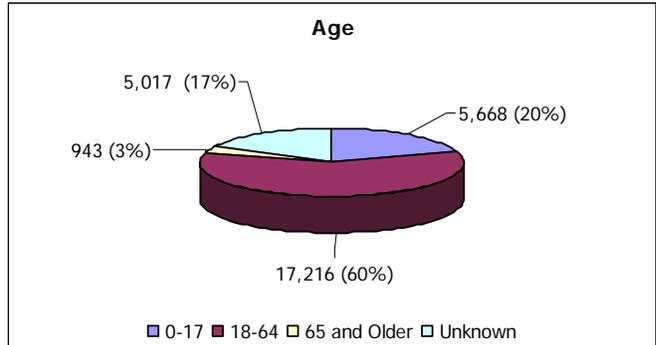


Figure A14

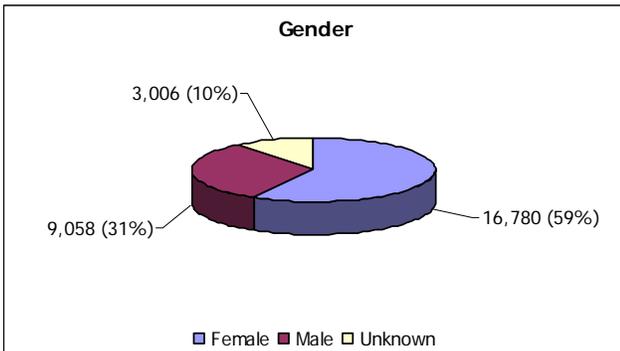


Figure A15

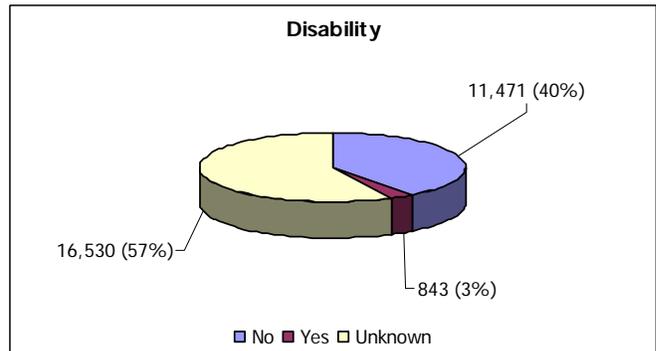


Table A17

Number of Services Provided by Crime Type

Agency	Assault	Homicide	Domestic Violence	Sexual Assault – Adults	Child Sexual	DUI	Stalking	Robbery	Kidnapping	Arson	Abuse of Vulnerable Adults	Adults Molested As Child	Financial Exploitation	Identity Theft	Terrorism	Burglary	Theft	Threatening and Intimidating	Disorderly Conduct	Interfering with Judicial Process	Criminal Damage	Other Crimes	Agency Totals
Criminal Justice Government Agencies																							
Apache County Attorney	40	50	10	12	30	18	2	4	2	2	0	0	0	0	0	11	11	0	0	0	0	0	192
Attorney General	73	29	4	8	52	6	1	18	8	0	3	0	2	13	0	37	94	0	1	0	12	311	672
Cochise County Attorney	42	27	30	9	32	3	0	9	0	3	0	0	1	3	0	38	6	2	0	0	0	0	205
Gila County Atty.	127	39	24	13	41	17	4	0	2	0	2	0	0	9	1	64	177	3	10	12	33	15	593
Glendale PD	12	2	280	2	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	24	321
Graham County Attorney	100	1	12	3	30	0	0	0	0	0	0	0	0	0	0	34	29	17	33	0	48	45	352
Greenlee County Attorney	45	0	0	3	3	0	0	0	3	2	0	0	0	0	0	24	25	8	0	4	4	7	128
La Paz County Attorney	29	5	12	1	2	12	0	2	2	0	1	1	0	0	0	3	20	0	1	0	5	1	97
Maricopa County Attorney	951	184	1,183	49	163	112	0	291	72	8	0	0	0	3	0	63	76	47	52	19	23	557	3,853
Mohave County Attorney	72	16	272	3	36	12	0	0	1	0	0	0	20	0	0	41	83	9	12	0	38	28	643
Navajo County Attorney	351	19	200	12	117	18	12	184	1	2	10	0	57	4	17	32	5	6	4	59	0	12	1,122
Pima County Atty.	109	17	95	25	188	3	6	27	15	2	0	0	5	0	0	19	5	0	6	9	10	24	565
Pinal County Atty.	660	74	30	3	63	85	0	82	35	2	7	0	0	2	0	263	666	17	150	0	82	298	2,519
Santa Cruz County Attorney	285	0	113	5	14	1	1	4	0	1	0	0	0	1	0	0	0	0	0	0	0	21	446
Surprise PD	29	0	109	4	3	0	0	2	2	0	0	0	0	1	0	1	1	2	0	2	0	0	156
Yavapai County Attorney	783	106	444	39	376	305	20	251	24	20	10	1	873	53	0	30	83	1	4	0	11	1,463	4,897
Yuma County Atty.	17	5	33	6	32	1	1	2	0	0	0	0	0	0	0	0	0	2	2	0	1	12	114
<i>Subtotal</i>	<i>3,725</i>	<i>574</i>	<i>2,851</i>	<i>197</i>	<i>1,182</i>	<i>593</i>	<i>47</i>	<i>877</i>	<i>167</i>	<i>42</i>	<i>33</i>	<i>2</i>	<i>958</i>	<i>89</i>	<i>18</i>	<i>660</i>	<i>1,281</i>	<i>114</i>	<i>275</i>	<i>105</i>	<i>267</i>	<i>2,818</i>	<i>16,875</i>
Other Government and Nonprofit Agencies																							
Brewster Center	0	0	481	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	481
Bullhead City Atty.	32	2	217	3	7	10	0	8	1	0	2	0	0	0	0	0	13	26	26	0	15	10	372
Casa Grande City Attorney	43	0	202	0	1	6	0	0	0	0	0	0	0	0	0	0	4	26	14	21	11	51	379
Centro De Amistad	0	0	253	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	253
Chicanos Por La Causa	0	0	367	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	367

Number of Services Provided by Crime Type

Agency	Assault	Homicide	Domestic Violence	Sexual Assault – Adults	Child Sexual	DUI	Stalking	Robbery	Kidnapping	Arson	Abuse of Vulnerable Adults	Adults Molested As Child	Financial Exploitation	Identity Theft	Terrorism	Burglary	Theft	Threatening and Intimidating	Disorderly Conduct	Interfering with Judicial Process	Criminal Damage	Other Crimes	Agency Totals	
Children's Adv. Ctr.	0	52	25	0	27	4	4	0	4	0	0	13	0	0	0	0	0	0	0	0	0	0	5	134
Chrysalis Shelter	0	0	0	0	428	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	428
Colo. River Reg. Shelter	0	0	222	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	222
Homicide Surv.	0	211	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	212
Kingman Aid to Abused	0	2	13	0	3	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	19
Mesa City Atty	0	0	2,199	0	0	401	0	0	0	0	0	0	0	0	0	0	173	0	0	0	0	0	64	2,837
Mt. Graham SAFE	0	0	112	6	3	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	4	125
Northland	4	0	70	3	4	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	81
Phoenix Fire Dept.	55	37	87	35	24	0	0	5	0	0	23	0	0	0	0	0	0	0	0	0	0	0	17	283
Phoenix City Atty	146	0	337	0	1	56	0	0	0	0	0	0	0	0	0	0	8	21	32	18	47	27	693	
Prehab – Autumn House	0	0	60	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	60
Prehab – Faith House	0	0	29	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	29
Soc. Svs. Council	0	3	622	3	8	0	1	0	1	1	2	0	0	0	0	0	0	0	0	18	27	0	0	686
Sojourner	0	0	1,027	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,027
SACASA	0	0	6	122	48	0	0	0	0	0	0	34	0	0	0	0	0	0	0	0	0	0	11	221
Tempe Care 7	9	2	86	35	1	0	0	22	0	0	0	0	0	1	0	0	0	0	0	0	0	0	16	172
Time Out	0	0	21	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	21
Tuba City for Family Harmony	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*	*
Tucson Ctr. For Women & Children	0	0	1,239	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1,239
Verde Valley Sanc.	0	1	209	12	41	0	15	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	278
Coconino County V/W	87	36	395	68	112	18	5	19	2	2	0	0	1	2	2	7	10	37	0	0	7	92	902	
West Valley Child Crisis Ctr.	0	0	0	0	198	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	198
White Mtn. SAFE House	0	0	184	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	186
Wingspan	2	0	48	3	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	10	64
Subtotal	378	346	8,511	292	906	495	25	54	8	3	27	48	1	3	2	7	208	111	72	57	107	308	11,969	
Program Total	4,103	920	11,362	489	2,088	1,088	72	931	175	45	60	50	959	92	20	667	1,489	225	347	162	374	3,126	28,844	

*Tuba City for Family Harmony did not submit a final performance report for FY 2004.

Table A18

TYPE OF SERVICE PROVIDED TO VICTIMS														
	Crisis Intervention	Temp. Shelter	Petty Cash	Temp. Repair	Follow-up Counseling	Asst. w/ Soc. Ser or CJ Agency	Asst. w/ Return of Property	Asst. w/ Landlord or Employer	Referral	Court Related Services	Advocate Services	Notification Services	Other	Totals
Criminal Justice Government Agencies														
Apache County	0	5	0	0	576	96	10	0	192	96	192	96	0	1,263
Attorney General	3	0	0	0	913	37,818	7	0	1,088	0	361	21,450	8,689	70,329
Cochise County	1	0	0	0	58	79	12	1	20	6	668	229	0	1,074
Gila County	48	22	5	0	497	248	58	2	132	76	157	617	0	1,862
Glendale Police	736	1	0	0	496	880	0	1	77	5	143	509	0	2,848
Graham County	3	0	0	0	910	36	33	0	61	4	910	1,856	0	3,813
Greenlee County	0	0	0	0	0	21	14	0	8	0	2	2,195	0	2,240
La Paz County	7	1	0	0	35	20	15	0	20	0	5	985	0	1,088
Maricopa County	48	20	0	276	1,416	0	0	0	73	108	3,763	35,561	381	41,646
Mohave County	246	20	20	10	30	200	0	0	840	0	300	1,500	0	3,166
Navajo County	1,826	0	0	0	1,224	771	30	22	2,358	0	4,686	523	714	12,154
Pima County	708	0	0	0	245	7	0	0	659	1,405	0	100	0	3,124
Pinal County	83	13	28	0	77	6	0	1	415	0	2,696	41,031	1,843	46,193
Santa Cruz County	395	3	0	0	168	78	0	8	389	25	65	8	0	1,139
Surprise Police	48	0	0	0	138	23	0	0	155	86	4	444	0	898
Yavapai County	1,750	29	0	0	5,067	2,416	14	0	1,509	130	3,344	7,800	0	22,059
Yuma County	6	0	0	0	241	102	0	16	94	0	0	0	1,108	1,567
Subtotal	5,908	114	53	286	12,091	42,801	193	51	8,090	1,941	17,296	114,904	12,735	216,463
Other Government and Nonprofit Agencies														
Brewster Center	857	0	0	0	1,134	449	0	0	1,696	0	0	0	45	4,181
Bullhead City Attorney	67	3	0	0	316	15	9	5	170	12	87	505	0	1,189
Casa Grande City Attorney	0	0	0	0	0	315	0	0	610	6	346	779	551	2,607
Centro de Amistad	33	12	7	0	856	259	0	1	972	165	74	171	1,161	3,711
Chicanos por la Causa	2,949	367	208	0	128	631	0	0	467	89	82	32	0	4,953
Children's Advocacy Center	30	0	0	0	1,224	135	0	3	67	0	11	0	20	1,490
Chrysalis Shelter for Victims	0	0	0	0	3,852	0	0	0	0	0	0	0	0	3,852
Colorado River Regional Crisis Shelter	894	2,986	44	0	0	29	0	0	814	27	6	0	0	4,800
Homicide Survivors	229	0	349	4	1,164	403	6	518	1,143	22	134	0	803	4,775
Kingman Aid to Abused People	19	19	8	0	4	3	0	1	19	4	0	0	2	79
Mesa City Prosecutor	0	0	0	0	0	0	0	0	10	0	30	3,313	41	3,394
Mt. Graham Safe House	7,363	43	0	0	0	472	0	6	357	0	143	0	0	8,384
Northland Family Help Center	81	81	0	0	0	556	0	18	41	7	7	0	0	791
Phoenix City Fire Department	823	0	0	0	0	0	0	0	0	0	0	0	0	823
Phoenix City Prosecutor	0	0	0	0	250	143	0	0	0	4	20	534	1,218	2,169
Prehab of Arizona - Autumn House	235	1,334	136	0	0	0	0	0	437	2	2	0	0	2,146
Prehab of Arizona - Faith House	86	29	3	0	0	0	0	0	161	0	0	0	0	279
Social Services Interagency Council of LHC	541	71	98	5	372	253	0	41	151	5	191	0	0	1,728
Sojourner Center	3,778	42,930	0	0	5,112	4,216	0	0	3,315	0	0	0	0	59,351
Southern AZ Center Against Sexual Assault	221	0	0	0	0	39	0	0	221	0	0	0	0	481
Tempe City Social Services - CARE 7	172	0	0	0	0	43	0	34	172	26	0	0	18	465
Time Out	41	21	13	0	660	111	0	0	597	74	53	4	0	1,574
Tuba City for Family Harmony	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tucson Center for Women and Children	3,035	1,239	0	0	6,946	0	0	0	2,650	0	0	0	0	13,870
Verde Valley Sanctuary	278	44	0	0	0	321	7	3	335	170	227	304	198	1,887
V/W Services for Coconino County	625	20	26	0	2,653	8,647	0	0	905	0	0	0	94	12,970
West Valley Child Crisis Center	0	198	0	0	0	0	0	0	0	0	0	0	161	359
White Mountain Safe House	186	140	0	0	1,604	0	0	0	0	0	1	0	140	2,071
Wingspan	23	4	2	0	10	22	0	0	100	0	0	0	693	854
Subtotal	22,566	49,541	894	9	26,285	17,062	22	630	15,410	613	1,414	5,642	5,145	145,233
Program Total	28,474	49,655	947	295	38,376	59,863	215	681	23,500	2,554	18,710	120,546	17,880	361,696